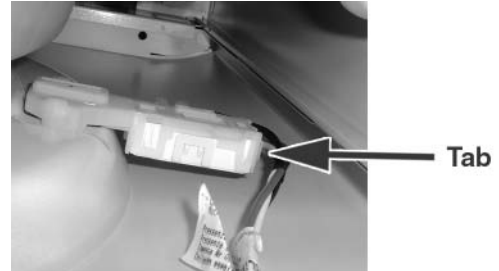


## Tech Tips

### Manually Unlocking the Door

1. Unplug the power cord from the outlet and wait 10 min.
2. Remove the washer-dryer top.
3. Reach down along the inside of the front panel and locate the door latch assembly. Located on the side of the door latch assembly is a small black cylinder shaped tab (Right).
5. Use a small screwdriver to gently push the tab toward the front of the cabinet until you hear a click. Now, you can open the door.\*



### Opening Door with Broken Handle

1. Unplug the power cord from the outlet and wait 10 min.
2. Gently wedge the end of a Flat Head screwdriver into the gap between the broken piece of the handle and the door hook.
3. Next, while pushing towards the door, pull the screwdriver handle to the right.
4. Then, pull the screwdriver towards you while holding the door handle to the right to open the door.



**\*NOTE: If you still cannot open the door, contact Splendide Technical assistance.**

### Performing a Dryer Airflow & Heat Test

1. Open the door.
2. Set the Cycle Selector to any 'DRY' cycle.
3. Set the Dry Time knob to '30' minutes.
4. Push the 'ON/OFF' button IN.
5. Once the Status/Door Lock LED lights SOLID, activate the Door Switch by inserting a screwdriver tip about 1/4" into the door hook entry hole.
6. Using the screwdriver, move the white-colored slide mechanism to the Right until it stops. HOLD the mechanism in place until the dryer turns on. (Approx. 10 seconds)
7. Place your hand on the Porthole Diaphragm at the 1 o'clock position to feel for heat and airflow. The airflow should be similar to a hand-held hair dryer on LOW and it should start heating up within 20 seconds. *NOTE: If either the heat or airflow are not present, see "Problem/Testing Procedure Chart" for further troubleshooting help.*
8. Release the Door Switch by advancing the Cycle Selector to a 'Reset' position. Once the Status/Door Lock LED blinks SLOWLY, use the screwdriver to push the white-colored slide mechanism to the

Right. It should spring back to the Left. *If you test a model WD2100 or WD2000S* and the Airflow and Heat Test results are normal but the problem persists, check the dryer exhaust system for obstructions:

- With the dryer ON, check the airflow exiting from the vent located on the outside wall and clear any obstructions.
- Disconnect the flex/metal dryer ducting from the back of the machine. With the dryer ON, check the airflow exiting from the back of the machine and clear any obstructions.

## Winterization Instructions

### **To winterize your washer-dryer:**

1. With the machine power OFF, pour ½ quart of RV-type antifreeze into the washer drum
2. Close the door. Advance the Program Selector knob to a SPIN position
3. Press ON/OFF Button (IN). Wait 1-2 minutes
4. Press ON/OFF Button (OUT). Unplug the washer-dryer from the electrical outlet (or disconnect power)
5. Turn the water supply faucets OFF. Disconnect the inlet hoses from the faucets. Drain any remaining water from the hoses. *Finished!*

### ***Optional RV Winterization - If you're currently pumping antifreeze through the fresh water system, follow these steps to winterize:***

1. With the machine power OFF, turn the WASH TEMP knob to HOT
2. Advance the Program Selector knob to REGULAR in Cotton Heavy Duty
3. Press the ON/OFF button (IN) and let the machine fill until antifreeze is in the drum
4. Advance Program Selector to a RESET. Wait 5 seconds (Status/Door Lock LED will blink)
5. Advance Program Selector to a SPIN position. Let the antifreeze drain from the drum
6. Advance Program Selector to RESET. Wait 5 seconds (Status/Door Lock LED will blink)
7. Turn the WASH TEMP knob to COLD
8. Advance the Program Selector knob to REGULAR in Cotton Heavy Duty
9. Let the machine fill until you see antifreeze in the drum
10. Advance the Program Selector knob to RESET. Wait 5 seconds (Status/Door Lock LED will blink)
11. Advance the Program Selector knob to SPIN. Let the antifreeze drain from the drum
12. Press the ON/OFF button (OUT). *Finished!*

### **To use again, flush the water pipes, then:**

1. Reconnect the water inlet hoses to the corresponding HOT/COLD faucets. Turn the faucets ON. (NOTE: Check the water inlet hoses and pump periodically. Refer to the "Use & Care Guide" that came with the machine)
2. Plug the washer-dryer into an appropriate electrical outlet (or reconnect power supply)
3. With the ON/OFF button in the off (OUT) position, pour 1/2 TBSP. of powder detergent (or liquid equiv.) into the 'Detergent' compartment inside the Dispenser Drawer
4. Advance the Program Selector knob to an EXPRESS cycle
5. Press the ON/OFF button (IN) and allow the machine to run through the complete cycle to clean out any remaining antifreeze. *Finished!*

## Verifying Normal Operation

Follow these steps in the order they are listed to test the washer-dryer for normal operation.

We recommend that you ALWAYS perform this test as the last step of your repair. It takes approximately 8 min. to complete.

### Introduction

The following instructions explain how to test the washer-dryer to make sure everything's working properly. Keep in mind, this appliance operates differently than some of the previous Splendide models you may be familiar with.

#### It's important to note the following differences:

- The timer WILL NOT advance like a traditional, mechanical timer. It only sends a signal to the control board.
- All of the timing is controlled by a microprocessor on the board, so the Dry Time knob WILL NOT move, or "count down" the time.
- If you try to advance the Program Selector WITHOUT properly

resetting the machine by choosing a Reset position, the Program Selector will automatically advance to the original setting.

- To be sure that the machine is properly reset, it's a good idea to leave the power ON so you can monitor the Status/Door Lock LED. This LED will flash RAPIDLY when the selector is in a 'Reset' position. *NOTE: If the LED stays solid, the machine has not reset.*

**Before beginning the test**, remove all items from the drum, close the door, and press the ON/OFF button (in). Next, Reset the washer-dryer. To do this, advance the Cycle Selector to a 'Reset' position and wait 10 seconds.

You Select	Correct Washer-Dryer Response	Components Checked
1. "30" on Dry Time knob	After 5 seconds, Auto Dry LED turns ON. 'Status/Door Lock' LED flashes RAPIDLY, then SLOWLY.	LED'S, Door Lock System.
2. 'Super' wash cycle	Fill by water inlet valves. Two-way basket rotation.	Inlet Valves, Dispenser, Main Motor.
3. Any 'Reset'	After 5 seconds, 'Status/Door Lock' LED flashes QUICKLY.	
4. Any 'Spin'	Drain Pump turns ON. Basket rotates and ramps up.	Drain Pump, Main Motor.
5. Any 'Reset'	After 5 seconds, 'Status/Door Lock' LED flashes QUICKLY.	
6. Any 'Dry'	Fan turns ON. Two-way basket rotation.	Fan Motor
7. Any 'Reset'	After 5 seconds, 'Status/Door Lock' LED flashes QUICKLY.	
8. "0" on Dry Time knob	'Auto Dry' LED turns OFF. Wait 1-2 minutes. 'Status/Door Lock' LED flashes QUICKLY, then SLOWLY when the door unlocks.	LED's, Door Lock System.
9. ON/OFF (out)	'Status/Door Lock' LED turns OFF.	

-- End --